

# MASTERGRAIN PRODUCTS

## MasterGrain Door Panel Warranty

### **RESIDENTIAL LIMITED LIFETIME WARRANTY COMMERCIAL/MULTI-RESIDENTIAL 3 YEAR WARRANTY**

MasterGrain Series doors, as distributed by MasterGrain Products is guaranteed free of defects in material and workmanship that might affect its performance. Warranty takes effect from date of installation for the balance of the warranty period. This warranty is non-transferable.

#### **WHAT THIS LIMITED WARRANTY DOES NOT COVER**

- Minor scratches or visual imperfections.
- Accident, abuse or misuse, installation and finishing (including failure to maintain finish).
- All components, parts and labor supplied by parties other than MasterGrain Products or its agents.
- Normal wear and tear.
- Fire, corrosive fumes, condensation or moisture damage, acts of God and / or any events or actions beyond our control.

#### **CLAIMS**

Claims must be initiated during the Warranty Period. Please contact the builder, dealer or contractor who installed or sold the product. If the party is unknown or unreachable, contact MasterGrain Products with proof of ownership, date of product purchase.

If the MasterGrain Door is believed to be defective within the terms of the warranty, MasterGrain Products will either repair the door without charge or replace the door from stock. The balance of the warranty will extend for the balance of the original warranty period. Labor is not included.

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